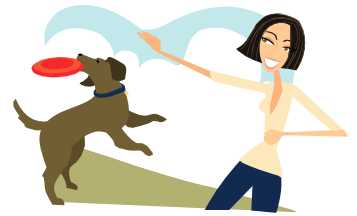




PetWorks Policies for Daycare and Boarding

We are committed to having a safe, organized environment for the health and comfort of the pets that we take care of. Our policies help us maintain a high level of care for your pets.



1. Vaccinations for DHLPP (Distemper, Hepatitis, Leptospirosis, Parvovirus, Parainfluenza) Rabies, and Bordetella must be current at least 7 days before your dog boards or attends daycare. Bordetella is considered to be a non-core vaccination – you must specifically request it from your veterinarian.
2. We must have your pet's vaccination history FAXED to us 10 days before boarding or doggy daycare. We cannot accept hand-carried documents. They must be faxed by your veterinarian's office and contain the owner's name, the pet's name, vaccination history and expiration dates and the name/address of the veterinarians office. Our fax number is 440-445-6444
3. Senior dogs (10 years or older) or dogs with medical conditions will be accepted on a case by case basis. This decision can only be made by the business owner.
4. Dogs that are 6+ months or older must be temperament tested before boarding or attending doggy daycare. You may also be asked to bring your dog to doggy daycare for a trial day before being accepted. Please note that your pet must be current on vaccinations and we must have the vaccinations faxed to us BEFORE you bring your pet to our facility for temperament testing.
5. Our boarding spaces are designed for friendly dogs with good doggy manners. Boarding dogs must not be destructive or excessive barkers and must be housetrained (unless they are a puppy being crate-trained.) We cannot accept dogs with separation anxiety. If you are uncertain about how your pet would behave, we can schedule a trial overnight stay.
6. Dogs that do not reside at the same address cannot be boarded in the same suite. Sorry, no exceptions.

BOARDING CLIENTS...

PLEASE DO:



- Provide all meals in pre-measured individual baggies
- Provide only non-edible chew toys
- Bring blankets or a washable bed (if desired)
- Have your pet wear a traditional buckle or quick-close collar.
- Bring medications in original containers properly labeled
- Schedule grooming when making your boarding reservation.



PLEASE DON'T:

- Bring large food containers or bags
- Bring rawhides or Greenies
- Bring beds that must be taken apart for laundering
- Have your pet wear a choker or Martingale collar
- Bring medications in temporary bags or envelopes
- Bring your pet if he is coughing, has stitches, or has diarrhea/vomiting

Thank you for helping us to make PetWorks a safe, calm environment for the pets that stay with us!